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Jacob, et al.

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Substitute for Form 1449/PTO

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INFORMATION DISCLOSURE STATEMENT BY APPLICANT (use as many sheets as necessary)

Sheet 1 of 1 Attorney Docket Number 4704.P010X

U.S. PATENT DOCUMENTS

Examiner Initials*	Cite No. ¹	Document Number	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear
		Number-Kind Code ² (if known)			
AB		US- 6,404,864 B1	06-11-2002	Evslin, et al.	
AB		US- 6,310,941 B1	10-30-2001	Crutcher, et al.	
AB		US- 6,304,637 B1	10-16-2001	Mirashrafi, et al.	
AB		US- 6,298,056 B1	10-02-2001	Pendse	
AB		US- 6,212,192 B1	04-03-2001	Mirashrafi, et al.	
AB		US- 6,199,096 B1	03-06-2001	Mirashrafi, et al.	
AB		US- 6,144,670	11-07-2000	Sponaugle, et al.	
AB		US- 5,987,102	11-16-1999	Elliott, et al.	
AB		US- 5,889,774	03-30-1999	Mirashrafi, et al.	
AB		US- 5,453,352	09-26-1995	Tachibana	
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Examiner Initials*	Cite No. ¹	Foreign Patent Document	Publication Date MM-DD-YYYY	Name of Patentee or Applicant of Cited Document	Pages, Columns, Lines, Where Relevant Passages or Relevant Figures Appear	T ⁶
		Country Code ³ Number ⁴ Kind Code ⁵ (if known)				

Examiner Signature	<i>[Signature]</i>	Date Considered	1-24-05
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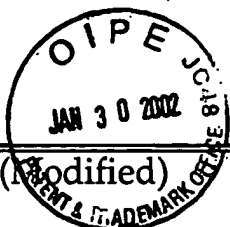
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Form PTO-1449 (Modified)				Atty Docket No.: 4704P010X		Application No.: 10/015,968	
List of Patents and Publications Statement (Use several sheets if necessary)				Applicants: Karl Jacob et al. Filing Date: December 6, 2001			

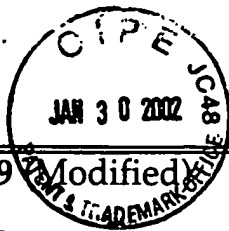
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AB	"Applying Technology News", Accounting Technology, February/March 1997, Page 14
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AB	"Information for sale: Commercial Digital Reference and AskA Services", Virtual Reference Desk, September 20, 1999, at www.vrd.org/AskA/commAskA.html

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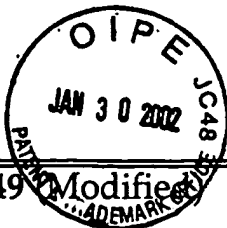
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AB		04/08/97	5,619,725	Gordon			
AB		06/16/98	5,768,348	Solomon, et al.			
AB		01/04/2000	6,011,794	Mordowitz, et al.			
AB		10/10/2000	6,130,933	Miloslavsky			
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AB	Jeff Peline, "Net Firm to Connect Users by phone", CNET News.com, [retrieved from http://news.cnet.com on October 24, 2001]
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<i>AB</i>			6,026,087	Mirashrafi et al.			
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<i>AB</i>		Davey, Tom, "Wheeling and Dealing Online", PC Week, Vol. 13, No. 45, Pages 1, 129., 11/96					
<i>AB</i>		Collett, Stacey & Julie King, " Why Online Browsers Don't Become Buyers", Computerworld, Vol 33, No 48, Page 14					
<i>AB</i>		Information about Expertcity.com retrieved from the Internet [URL: http://www.expertcity.com] on April 9, 2000					
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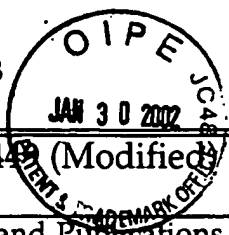
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AB			5,809,145	Slik, et al.			
AB			5,675,734	Hair			
AB			5,619,570	Tsutsui			
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AB			4,677,434	Fascenda			
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AB	"Lucent Technology and Netscape Team to Deliver Lucent Ecommerce Solutions", Business Wire, 9/98
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AB	"Netcall Internet Call Buttons Enhance E-Commerce Customer Service and Sales", PR Newswire, Page 7431., 8/99

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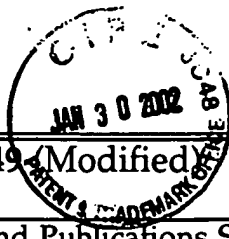
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AB			5,860,068	Cook			
AB			5,497,502	Castille			
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AB	L. F. Ludwig and D.F. Dunn, "Laboratory for Emulation and Study of Integrated and Coordinated Media Communication," Conference on Office Information Systems, March 23-25, 1988, Sponsored by ACM SIGOIS and IEEECS TC-OA in cooperation with IFIP W.G. 8.4, Pages 283-291.
AB	E.J. Addeo, A.B. Dayao, A.D. Gelman and V.F. Massa, "An Experimental Multi-Media Bridging System," Frontiers in Computer Communications Technology, Computer Communications Review, Vol. 17, No. 5, August 11-13, 1987, Pages 236-242.
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AB	ISDN Tutorial: Interfaces, http://www.ralphb.net/ISDN/ifaces.html , printed on April 21, 2000.

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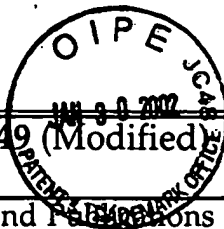
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AB			5,590,197	Chen, et al.			
AB			5,555,298	Jonsson			
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AB			5,359,508	Rossides			
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AB			4,751,669	Sturgis, et al.			

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AB	Franco Mercalli and Roberto Negrini, "The ESSAI Teleshopping System: An Example of a Broadband Multimedia Application," Publication No. 0-7803-1820-X/94, IEEE, 1994, Pages 572-576.
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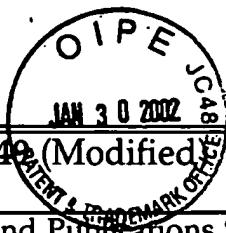
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AB			5,722,418	Bro			
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AB			5,717,860	Graber, et al.			
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AB			5,710,887	Chelliah, et al.			
AB			5,694,549	Carlin, et al.			
AB			5,638,432	Wille, et al.			
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AB	A New Teleconsultation Terminal System Using ISDN, NTT Review, July 1991, 37
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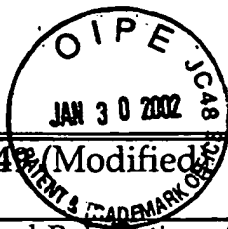
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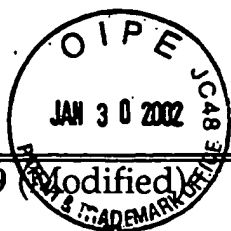
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AB		JP409233441A	9/5/97	Japan	Application Sakai		
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Examiner 	Date Considered 1-24-05
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EXAMINER: Initial if reference considered, whether or not citation is in conformance with MPEP 609; Draw line through citation if not in conformance and not considered. Include copy of this form with next communication to applicant.